

**BID DATA SHEET**

**PROCUREMENT OF NEW HYBRID PABX FOR NESPAK KARACHI OFFICE**

S. No.	Specifications		Remarks
1	PABX Should be Hybrid (IP/SIP, Analog & Digital)-Pure Analog Extension required, NO IP to TDM conversion device allowed to enable analog telephony.	Mandatory	
2	Telephony License should be universal; same license for IP/SIP/Analog/Digital, IP Upgradation of Analog/Digital license should be free of cost, if required in future	Mandatory	
3	System Should be extendable upto 300 Users	Mandatory	
4	Digital Operator Consoles	1	
5	Analog Extension Interface with CLI Facility	120	
6	Analog Trunk Interface with CLI	8	
7	PRI Interface (30 ISDN Channels)	1	
8	PRI Interface (30 ISDN Channels)	Mandatory	
9	Broadcast Feature for Digital and IP Sets	Mandatory	
10	Name and Number Display on Analog, Digital and IP Users	Mandatory	
11	Telephone Assistant PC based Application	Mandatory	
12	Call Accounting Application for External Incoming and out going calls with customized Tarriff Plan	Mandatory	
13	Basic Unified Communication Feature must be built in without any addiaiton cost (Cloud Connect for Employee Mobility)	Mandatory	
14	Voice Mail System for All Users	Mandatory	
15	3 Years Support including Software from Manufacturer	Mandatory	
16	1 Year Hardware Warranty	Mandatory	
17	MDF with Protection for System Side	Mandatory	
18	Installation and Commisioing with Complete Installation Material	Mandatory	
19	1-2 Hours Battery Backup for PABX	Mandatory	
20	Minimum 5 years of proven experience of the equipment in Pakistan offered by the bidder.	Mandatory	
21	Call server must be Unified Communication and Collabration Feature enabled	Mandatory	
22	Welcome Greetings with external music on hold (Integrated DISA)	Mandatory	
23	Voice Guide feature must be builtin part of PABX (No external solution for voice guides)	Mandatory	
24	Automatic Route Selection (ARS)	Mandatory	
25	Broadcast Message	Mandatory	
26	Built-In Caller-ID	Mandatory	
27	Call Forwarding	Mandatory	
28	Advance Call forwarding to Mobile Phones	Mandatory	
29	Call Pickup Groups	Mandatory	
30	Day/Night Service	Mandatory	
31	Hunting Groups	Mandatory	
32	Centralized directory with call by name	Mandatory	
33	Manager Secretary Feature without any additional license	Mandatory	
34	Call Back on Busy	Mandatory	
35	Extension Call pickup	Mandatory	
36	Group Listening	Mandatory	

37	Hotline	Mandatory	
38	Music on Hold	Mandatory	
39	Support Voice over Wireless LAN	Mandatory	
40	Synchronization with I phones, Android & Windows	Mandatory	
41	Expandable upto 299 Users	Mandatory	
42	Call Logging Application for External Call Logs	Mandatory	
<b>COST OF NEW HYBRID PABX (Pak Rupees)</b>			
<b>GST @ 17%</b>			
<b>(A) TOTAL COST OF NEW HYBRID PABX INCLUSIVE OF GST (@17%)</b>			

<b>DISPOSAL OF OLD PABX INSTALLED AT NESPAK KARACHI OFFICE</b>			
S. No.	Specifications		PRICE
1	Alcatel Omni PCX PABX with Chasis, Cards, Power Supply etc.		
<b>(B) COST OF OLD PABX</b>			

<b>(C) TOTAL COST OF NEW HYBRID PABX INCLUSIVE OF GST (@17%) = A-B</b>	
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### **Terms & Conditions**

- 1 All bids shall be accompanied with bid security of Rs.25,000/- (refundable) in form of Pay Order/ Demand Draft in the name of NESPAK. Interested Bidders must attach GST & NTN certificates (copies alongwith bid otherwise bid will not be entertained).
- 2 Sealed bid should be submitted on Company Letter Head on or before 30-11-2021 upto 1100 hours in the office of Office Manager (Administration) NESPAK, 13th Floor, NICL Building, Abbasi Shaheed Road, Karachi and will be opened at 1130 hours on the same day in the presence of interested bidders, who choose to be present.
- 3 All items shall have one year comprehensive manufacturer's local warranty.
- 4 All applicable taxes shall be deducted from the successful bidder as per rules.
- 5 NESPAK reserves the right to accept or reject any / all bids.

Date : \_\_\_\_\_

Signature : \_\_\_\_\_

Bidder's Name : \_\_\_\_\_

Address & Tel. No. \_\_\_\_\_

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National I.D Card No. \_\_\_\_\_